



**ENGLISH LANGUAGE TEST**  
**GRADE ELEVEN 'ELECTIVE'**  
**Semester Two**  
**First Session (morning)**

<b>Name</b>			
<b>School</b>		<b>Class</b>	

**Write your answers on the Test Paper**

**Time: 2½ hours**

**Pages: 12**

<b>ELEMENT</b>		<b>Marks</b>		<b>Red Marker</b>	<b>Green Marker</b>	<b>Blue Checker</b>
				<b>Name</b>	<b>Name</b>	<b>Name</b>
<b>LISTENING</b>	<b>20</b>					
<b>READING</b>	<b>20</b>					
<b>WRITING 1</b>	<b>10</b>					
<b>WRITING 2</b>	<b>10</b>					
<b>TOTAL</b>	<b>60</b>					

**LISTENING 1 (Items 1-10)**

**(10 marks)**

You are going to hear an interview between two people talking about **digital detox**, then complete **task one and task two**.

**Task One:** Listen, and shade in the bubble  next to the correct option.

1. Digital detox refers to .....
 

<input type="radio"/> complete switch off digital things	<input type="radio"/> using a lot of digital devices	<input type="radio"/> enjoy playing with digital things
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2. The idea of digital detox is becoming.....
 

<input type="radio"/> unusual	<input type="radio"/> popular	<input type="radio"/> wonderful
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3. Amanda is working for a .....
 

<input type="radio"/> magazine	<input type="radio"/> website	<input type="radio"/> newspaper
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4. She always browsing ..... websites besides online videos.
 

<input type="radio"/> fashion	<input type="radio"/> personal	<input type="radio"/> business
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5. Amanda spends a minimum of .....online daily .
 

<input type="radio"/> 10 hours	<input type="radio"/> 12 hours	<input type="radio"/> 11 hours
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6. She got the idea of digital detox from .....
 

<input type="radio"/> Twitter	<input type="radio"/> Instagram	<input type="radio"/> a book
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**Task Two:** For each item, shade in the bubble  to indicate whether the statement is **True/False**.

<b>Statements</b>	<b>True</b>	<b>False</b>
7. Amanda got some good advice which made her trying to change some of digital habits.	<input type="radio"/>	<input type="radio"/>
8. Amanda started the digital detox by setting up notifications for everything.	<input type="radio"/>	<input type="radio"/>
9. Jack finds the digital detox too difficult.	<input type="radio"/>	<input type="radio"/>
10. Raising awareness can help improve digital habits positively.	<input type="radio"/>	<input type="radio"/>

**LISTENING 2 (Items 11-20)**

**(10 marks)**

You are going to hear a talk about **The Eiffel Tower**.

**Part One:** For each item, write a short answer (**not more than FOUR WORDS or a Number**).

**11.** When was the Eiffel Tower built?

\_\_\_\_\_ (year)

**12.** How long was it recognized as the tallest in the world?

\_\_\_\_\_

**13.** What makes the Eiffel Tower able to sway in the wind?

\_\_\_\_\_

**14.** What do the first two levels contain?

\_\_\_\_\_

**15.** Why were many Parisians initially against building the Eiffel Tower?

\_\_\_\_\_

**16.** What inspires foreign tourists to visit the tower?

\_\_\_\_\_

**Part Two:** For each item, complete the missing words (**not more than two words**).

<p><b>(17)</b> During World War II, Germans used the tower to .....propaganda to the city.</p>	<p><b>(18)</b> To prevent the Germans from using it as a lookout point, the French cut ..... to the tower's elevators.</p>
<p><b>(19)</b> The Eiffel Tower is an important ..... attraction, drawing millions of visitors each year.</p>	<p><b>(20)</b> The tower is ..... with thousands of sparkling lights at night.</p>

<b>LISTENING SCORE</b>	
	<b>20</b>

**READING 1 (Items 1-10)****(10 marks)**

Read the following e-mail about a friend's past experiences. Then complete the tasks.

Subject: Complaint Regarding Faulty iPhone 13 Purchased Online

26th February, 2023

Dear Sir/Madam,

I am writing to complain about the iPhone 13 that I purchased from your online store 3 weeks ago. The iPhone 13 has been a complete disappointment as it has malfunctioned on multiple occasions within the first two weeks of use.

On the second day after receiving the iPhone 13, I encountered a problem where the device became unresponsive and froze. I had to restart the phone multiple times to get it working again. A few days later, on the eighth day, the camera stopped working suddenly, displaying an error message that read "Camera Failed to Load." This malfunction made it impossible for me to take photos or use the camera feature. The third and most severe malfunction occurred on the 14th day, where the phone shut down completely and refused to restart despite all attempts to charge and reboot it. This failure left me without a functioning phone and the possibility of losing all my data, which is the most significant inconvenience.

I am highly disappointed with the quality of the product received, considering that the iPhone 13 is a high-end device, and one would expect it to work flawlessly. I have already tried to contact customer support through the phone twice, but I have been unable to get through. The wait times are exceptionally long, and the phone lines disconnect before connecting me with a representative.

I have also sent an email to the customer support email address provided on your website, but I am yet to receive a response or even an acknowledgment of my email. I am highly dissatisfied with the poor customer service offered by your company.

As a customer, I demand that you either replace the faulty iPhone 13 or refund my money. I cannot continue using a faulty phone that is unreliable and poses a risk of losing all my data without notice. I believe that as a valued customer, I deserve quality products and efficient customer service, which your company has failed to provide.

I urge you to resolve this issue promptly, as I am highly dissatisfied with the quality of the product and the customer service received so far. I am willing to return the faulty phone, provided you bear the shipping costs. I hope to receive a response from you within the next five business days with a resolution to this matter; otherwise, I will go through the legal process.

Thank you for your prompt attention to this matter.

Yours Faithfully,

Salim

**READING 1 (continued)**

**Task One:** For each item, write a short answer (**not more than FOUR WORDS**).

1. When did the writer buy the faulty phone?

\_\_\_\_\_ (date)

2. How many problems did the writer face with his new phone?

\_\_\_\_\_

3. Which malfunction did the writer consider the most disturbing?

\_\_\_\_\_

4. How many times has the writer tried to call the company?

\_\_\_\_\_

5. What is his worst fear after these malfunctions occurred?

\_\_\_\_\_

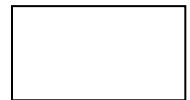
6. How long would he wait before taking any legal actions?

\_\_\_\_\_

**READING 1 (continued)**

**Task Two:** For each item, complete the missing words (**not more than two words**).

7. The camera stopped working on the \_\_\_\_\_ occasion.
8. He has attempted contacting the company by phone and \_\_\_\_\_ .
9. The writer asked the company to give his \_\_\_\_\_ back or to replace the faulty phone.
10. He offered to return the phone if the company paid for \_\_\_\_\_ .



**READING 2 (Items 11-20)****(10 marks)**

*Read the text. Then complete the tasks.*

**1.** As the next Bank holiday was approaching, my friends and I planned a trip to the seaside, with Brighton being our destination of choice. We chose Brighton as you could get there easily from London. I had already been there but the others were keen to go because, as well as going on the beach, there are many other things to do in Brighton such as exploring the place and shopping.

**2.** We had agreed to go by bus as it was cheaper than the train, but we had not realised that the bus station is a very long way from the beach. One of our group Anita had hurt her ankle when she fell down a week before. Because of that we had to walk very slowly so it took us a long time to get to the beach. Once we got to the beach, we found a place where we could sit.

**3.** I had forgotten how strong the wind can be near the sea. Despite the radiance of the sun, a jacket or a sweater was still a necessity, and regrettably, I had neglected to bring anything warm. Providentially, my friend, Sara, had brought two sweaters and was gracious enough to lend me one of hers. Two of our new colleagues had brought their bathing suits and took a plunge in the sea, but they had to swim at a **brisk** pace to stay warm. As expected, we had the classic lunch of fish and chips, but subsequently, everyone wanted to pursue their own interests. Due to the comfort of Sara's sweater, I and Anita opted to return to the beach. As the afternoon progressed, the intensity of the wind **diminished** and the weather became more pleasant with ample sunshine. We enjoyed our time conversing and observing the beachgoers, while our acquaintances indulged in shopping or sightseeing.

**4.** We all met again at the bus station, where our new colleagues recounted their visit to the famed Pavilion, once home to a wealthy prince, which still possessed its original decorations and furniture. Sara and Rita checked the stores cautiously, aware of their budget limitations, despite the variety of tempting purchases. Sara purchased a bracelet, while Rita acquired a wooden toy horse for her son. The bus ride home was filled with lively chatter, and though I attempted to return my friend's jacket, her tiredness pushed her into deep sleep all the way back. Therefore, I found myself obliged to pay her another visit later to give it back.

**READING 2 (continued)**

**Task One:** For each item, shade in the bubble  next to the correct option.

11. Brighton is a/an .....city .

mountainous

coastal

isolated

12. It took them long time to get to the beach because of .....

friend's injury

long distance

Route's condition

13. The weather by the beach was .....

fair

warm

cold

14. The word "**brisk**" in the context means.....

slow

fast

careful

15. The word "**diminished**" in the context means .....

stopped

increased

decreased

16. At the end of the day, ..... was very exhausted.

Anita

Sara

Rita



**Task Two:** Match the four paragraphs on the left with the **texts** in the box.  
 (There are three extra texts in the box)

17. Paragraph **one** is about \_\_\_\_\_.

18. Paragraph **two** is about \_\_\_\_\_.

19. Paragraph **three** is about \_\_\_\_\_.

20. Paragraph **four** is about \_\_\_\_\_.

<b>A.</b>	The journey from London to Brighton.
<b>B.</b>	The difficulty of getting an appropriate transportation.
<b>C.</b>	The weather by the beach.
<b>D.</b>	Visiting some friends in Brighton.
<b>E.</b>	Spending a wonderful shopping time.
<b>F.</b>	Going back to work the next day.
<b>G.</b>	The reasons of choosing Brighton as a destination.

**READING  
SCORE**

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<b>20</b>
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